



Directorate General of Immigration
The Ministry of Law and Human Rights RI

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News Detail

Temporary **Entry restrictions** to **Indonesia** during COVID-19 outbreak



Foreign nationals

who can enter:

- ✓ Temporary or Permanent Stay Permit (KITAS/KITAP) holders
- ✓ Diplomats
- ✓ Medical services and humanitarian assistance
- ✓ Airline or maritime crews
- ✓ National Strategic Projects workers

[See details below](#)

Informasi Terkini Kebijakan Imigrasi terkait COVID-19

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Travel Restriction

To curb the spread of COVID-19 in Indonesia, the Indonesian government **has restricted** foreign visitors from traveling to the Indonesian Territory.

This **travel restriction** to Indonesia through immigration control at Indonesia's borders shall adopt **the Regulation of Minister of Law and Human Rights No.11 of 2020 about Temporary Prohibition of Entry to the Territory of the Republic of Indonesia for Foreigners** as of 2 April 2020, at 00.00 WIB (Indonesian Western Standard Time) until further notice.

TRAVELING FROM OVERSEAS

Foreign Visitors

- All foreign visitors are restricted to enter and transit through the Indonesian territory.
- This travel restriction **does not apply** to:
 - a. Children of dual citizenship with a foreign passport and registered in the immigration system as an Indonesian citizen;
 - b. Holders of Temporary Stay Permit and Permanent Stay Permit (Permanent Residents/KITAS and KITAP) with a valid Multiple Re-entry Permit.
 - c. Holders of Diplomatic Visa and Official/Service Visa,
 - d. Holders of Diplomatic Stay Permit and Official/Service Stay Permit.
 - e. People engaged with Medical Services and Delivery of Supplies (humanitarian assistance),

- g. People whose travel is associated with essential work for NATIONAL STRATEGIC PROJECTS such as infrastructure or construction with approval from the Director-General of Immigration.
- All foreign visitors (as specified above) arriving in Indonesia are **required** to:
 1. hold a **health certificate** issued by health authorities from their home countries or a medical certificate of fitness to fly.
 2. undertake a **mandatory 14-day quarantine** at designated facilities conducted by the Indonesian government or self-quarantine under supervision of the Indonesian health authority,
 3. have **traveled to or been in or transit through a region/country with no confirmed cases** of COVID-19 for the last 14 days, provided with a boarding pass or inbound tickets. If there are still many countries that are not yet free from COVID-19, the visitor must meet the requirements in numbers 1 and 2 above;
- Indonesian **Visa application** at the Indonesian Embassy or Consulates is temporarily **closed** subject to business hours and **only open** for Diplomatic Visa, Official/Service Visa application or a person engage with essential work in Indonesia for National Strategic Projects.
- Indonesian Visa Exemption Policy is suspended temporarily from 20 March 2020, 00.00 WIB (Indonesian Western Standard Time) except for people engaged with Medical Services and Delivery of Supplies (humanitarian assistance), which has been approved by the Indonesian Government.
- Indonesian **Visa holders** (B211A, B211B, B212, *Working Holiday Visa*, APEC Business Travel Card) shall **follow** this regulation accordingly.
- When visa application fees are paid, you cannot get a refund just because your application is not successful or not granted.
- Holders of a diplomatic passport without a diplomatic visa or diplomatic stay permit will be **denied entry** A diplomatic free visa is suspended temporarily.
- Holders an official/service passport **without official/service visa** or official/service stay permit will be **denied entry**. An official/service free visa is suspended temporarily.
- Crew members will **be allowed to enter if** you are:
 1. an **active crew** status assigned by an operator to duty on an aircraft when entering Indonesia;
 2. an **extra crew** as a passenger when entering Indonesia to become an active crew when leaving Indonesia under the following circumstances:

- b. the notification letter shall be delivered at least 24 hours prior to extra crew's arrival;
 - c. showing a crew identity card or crew member certificate during an immigration clearance;
 - d. a registered crew in the same airline as inbound flight as he/she arrives.
- Crew members are not allowed to disembark from their ships (vessels) unless otherwise declared as emergency circumstances and compelling urgent matter.

Indonesian Citizens

- Indonesian citizens are advised to **return to** Indonesia immediately to avoid further travel disruptions, airport or seaport closures, and public transport service restrictions.
- Immigration control at borders **remains open for** Indonesian citizens entering the Indonesian Territory unless required otherwise.
- **Passport** application service at all Indonesian Embassy or Consulates remains open for Indonesian citizens overseas.
- All Indonesians arriving in Indonesia are **required to**:
 - a. hold a **health certificate** issued by health authorities or a medical certificate of fitness to fly from the last ports they depart.
 - b. undertake a **mandatory 14-day self-quarantine** at home.

TRAVELING FROM INDONESIA

Foreign Visitors

- Immigration control at borders remains **open** for foreign visitors leaving the Indonesian Territory unless required otherwise.
- An exit sign is given to foreigners who hold an Emergency Stay Permit that will leave the Indonesian territory.
- Holders of Emergency Stay Permits that have been overstayed for more than 60 (sixty) days on 1 January 2020 will be subject to immigration measures in the form of entry ban into Indonesian territory.
- Holders of Temporary Stay Permit (KITAS) or Permanent Stay Permit (KITAP) who intend to end their KITAS or KITAP do not need to report to the immigration office and can immediately leave the territory of the Republic of Indonesia.
- When leaving the Indonesian territory by another ship (vessel) as an ex-crew member, you are exempted from applying for an Exit Pass subject to outbound transports availability.

Foreign nationals still residing in Indonesia due to suspending departure

- Foreign nationals whose Visitor's Permits (Index B211, B212, Visa-free, and Visa on Arrival) are to be expired or are expired, which either can be extended or cannot be extended, will be granted an Emergency Stay Permit without any application process at immigration offices. An Emergency Stay Permit is automatic.
- Foreign nationals whose Temporary or Permanent Stay Permits (KITAS or KITAP holders) are to be expired or are expired, which either can be extended or cannot be extended, will be granted an Emergency Stay Permit without any application process at immigration offices. An Emergency Stay Permit is automatic.
- An Emergency Stay Permit is free.

Indonesian Citizens

- Immigration control at borders **remains open for** Indonesian citizens leaving the Indonesian Territory for international essential travels only unless required otherwise.
- Indonesian citizens are advised to **stay at home and not to travel overseas** for non-essential travels.
- Indonesian citizens shall follow new arrangements of COVID-19 measures by the Indonesian government.
- **Passport** application at immigration offices **limited to** Indonesian citizens for compassionate travel due to:
 1. **serious illness** (provided with GP's referral letter)
 2. **emergency circumstances** provided with other required documentations declaring reasons for traveling.
- Online Queue for Passport Application (**APAPO**) is temporarily **closed**.

Border Closures

International airports and international seaports in Indonesia **remain open for** essential travels (subject to travel restriction), inbound and outbound freight.

National **border crossing stations**(PLBN) in the following provinces **are closed** for all inbound and outbound travels.

1. West Kalimantan (Aruk, Entikong, Badau land border)
2. North Kalimantan (Nunukan land border)
3. North Sulawesi (Tahuna, Miangas, Marore land border)
4. Papua (Merauke, Skouw, Sota land border)
5. East Nusa Tenggara (Motaain, Motamasin, Wini land border)

Transit and Transfer

- All foreign visitors are **restricted** from transit or transfer through international **airports** and **seaports** in the Indonesian Territory.
- All **crews**(discharge, change, join) will be **allowed** to transit or transfer through the international **airports** and **seaports** in the Indonesian Territory.

Deportation, Detention, Investigation

- Immigration offices still **perform all** deportation or removal orders and immigration control at Indonesia's borders **remain open** subject to border closures and availability of modes of transports.
- Immigration Detention Centre **remains open for** essential visits only.
- Immigration offices still **conduct detention orders for** foreign nationals in Indonesia who breach the Indonesian Immigration laws and other regulations by the Indonesian government.
- **Investigation process** to foreign nationals for immigration law violations still **continue including immigration enforcement** subject to court closures.
- Deportation and detention orders, investigation and enforcement will **follow new arrangements** with regards to required measures on COVID-19 from the Indonesian government.

LATEST INFORMATION

PRESS RELEASE PERMENKUMHAM NO. 11 OF 2020

List of regulations

Issuing date	Title
31 March 2020	MINISTER OF LAW AND HUMAN RIGHTS REGULATION NO. 11 OF 2020 ON TEMPORARY RESTRICTION OF FOREIGNERS ENTERING INDONESIA
23 March 2020	CIRCULAR NOTE OF ACTING DIRECTOR-GENERAL OF IMMIGRATION ON LIMITING IMMIGRATION SERVICES TO PREVENT COVID-19

18 March 2020	MINISTER OF LAW AND HUMAN RIGHTS REGULATION NO. 8 OF 2020 ON TEMPORARY SUSPENSION OF VISA EXEMPTION AND VISA ON ARRIVAL, AND GRANTING OF EMERGENCY STAY PERMIT (HAS BEEN REVOKED AND CEASED)
17 March 2020	CIRCULAR NOTE OF MOFA ON ADDITIONAL MEASURES OF THE INDONESIAN GOVT. IN RELATION TO COVID-19 RESPONSE
28 February 2020	MINISTER OF LAW AND HUMAN RIGHTS REGULATION NO. 7 OF 2020 ON VISA AND STAY PERMIT GRANTING IN EFFORTS TO PREVENT CORONAVIRUS OUTBREAK (HAS BEEN REVOKED AND CEASED)

Last updated: Saturday 4 April 2020



Directorate General of Immigration
The Ministry of Law and Human Rights RI

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Overseas Representative

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Ministerial Regulations

Cooperation Agreement



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